

Cookie Policy

Last updated: September 2019

This site, <https://energyshop.sharp.eu>, uses small files called cookies that help us to identify you and provide you quickly and conveniently with all the features of our webshop.

This policy explains what information we collect through cookies and why

How can I check cookies?

You can check how cookies are used in your Internet browser. You can usually find these settings in the 'Options' or 'Settings' menu in your browser. To better understand the settings available there, the links below may be helpful, or you can use the Help function of your browser for additional details.

[Cookie settings in Internet Explorer](#)

[Cookie settings in Firefox](#)

[Cookie settings in Chrome](#)

[Cookie settings on Safari and iOS](#)

What are cookies?

'Cookies' are small text files stored by the browser (such as Internet Explorer, Chrome or Safari) on your electronic device. In addition, web pages have the ability to change various settings, e.g. to save user preferences. Imagine cookies as a kind of "reminder" for the website, so that the page recognizes you on your next visit and reacts accordingly.

[Learn more about cookies](#)

In what form does this website use cookies?

The following types of cookies are set when users visit this page:

- Absolutely necessary/functional cookies
- Third-party cookies

Absolutely necessary/functional cookies

Some of the cookies that we set in your browser ensure that our website functions properly and provides you with information and services safely and optimally. These cookies are necessary for you to use our online system and will be deleted as soon as you close your browser.

Session handling

A session cookie is required in order to track your progress on our website. It is important to keep all the information you have provided on our website or the paths you have taken on our website. Without this cookie, every page you visit would treat you as a completely new visitor. You cannot be personally identified through this cookie, nor is it associated with any other information that we store about you.

Load balancing

We use more than one server to offer our website. You will be assigned to one of these various servers when you visit our web page. This cookie is required to track which server you are in contact with so that we can provide you with a consistent user experience and so that the website remembers the information you have entered. You cannot be personally identified through this cookie, nor is it associated with any other information that we store about you.

Registration and login

Certain services or sections of our website require registration or login. This requires certain cookies.

Third-party cookies

On certain sub-pages, our website uses functions derived from third-party applications or software. In these cases, these organizations can also place their own, anonymous cookies. They do this to monitor the success of their applications or to personalize the application for you. Due to the way these cookies work, our website cannot access these cookies, nor can the other organization access the information in cookies we use on our website. Here are some specific examples:

Watching embedded YouTube videos

We use a plug-in from YouTube (the service belonging to Google) to play videos on some of our sub-pages. In this case, Google/YouTube uses cookies. Some of these cookies make the video player work properly, others serve as a reminder of user preferences, and some capture user behavior. Information about how you use our website, including the IP address, may be transmitted to Google and stored on servers in the United States of America. You cannot be personally identified through this cookie, unless you are logged in to Google, then the cookie will be linked to your Google Account.

How we use cookies

The following table and information explains the cookies used on our site.

Name of the cookie	Own or external cookie	Permanent or session cookie	Purpose for which the cookie is used
AuthenticationStateToken	Own cookie	Session	Session handling for the purpose of detecting whether the respective user is logged in
BIGipServersbsd-shop.sharp.eu 2.0	Own cookie	Session	Load balancing
sid	Own cookie	Session	Application ID when operating several shop sites
userid	Own cookie	Session	User information and current login status
pgid	Own cookie	Session	Group assignment of a logged-in user
CONSENT resume GPS PREF VISITOR_INFO1_LIVE YSC	External Cookies	Permanent	Playing YouTube videos